



## MOTOR HOMES



## TOWABLES

We offer extensive coverage for new and used Motor Homes and Towables. The versatility of our program gives dealers the flexibility they need to meet their customers' needs and expectations, ultimately increasing customer satisfaction and dealer profit.

### New & Used Motor Homes

(Includes Class A, B, C and Freightliners)

Platinum - *Exclusionary*

Standard

Deluxe Powertrain

Powertrain

Coach Component Coverage - *New & Used*

### Terms for New Motor Homes

New Motor Home terms available on Motor Homes with time remaining under the manufacturer's warranty.

The term overlaps the period of the manufacturer's warranty but is subject to an exclusion for mechanical breakdowns covered by a manufacturer's warranty.

4 years / 36,000 miles	7 years / 50,000 miles
5 years / 40,000 miles	7 years / 75,000 miles
5 years / 50,000 miles	7 years / 100,000 miles
6 years / 45,000 miles	7 years / 150,000 miles
6 years / 65,000 miles	

### Terms for Used Motor Homes

Used Motor Home terms are available on current year Motor Homes and Motor Homes dating to 13 previous model years with an odometer reading of 100,000 miles or less.

12 months / 10,000 miles	36 months / 30,000 miles
12 months / 12,000 miles	36 months / 36,000 miles
24 months / 20,000 miles	48 months / 36,000 miles
24 months / 24,000 miles	48 months / 48,000 miles

### Deductibles\*

New Motor Homes: \$50, \$100 or \$200

Used Motor Homes: \$50, \$100 or \$200

### New and Used Towables

(Includes Travel Trailers, 5th Wheels, Slide-In Campers, Pop-Ups, Live-In Horse Trailers and Park Models)

Platinum - *Exclusionary*

Standard

### New and Used Towables

(Includes Horse Trailers and Utility Trailers)

Standard Trailer Only

### Terms for New Towables

New Towable terms available on units up to 24 months from the original in-service date. The term overlaps the period of the manufacturer's warranty but is subject to an exclusion for mechanical breakdowns covered by a manufacturer's warranty.

5 years  
6 years  
7 years

### Terms for Used Towables

Used Towable terms are available on current model year units and those dating to 13 previous model years.

1 year  
2 years  
3 years  
4 years

### Deductibles\*

New Towables: \$50, \$100 or \$200

Used Towables: \$50, \$100 or \$200

### Optional Program and Coverage Packages:

The following Motor Home and Towable Optional Program is available for new and used units for an additional fee.

- Tire & Wheel Coverage (*No Deductible & No Pro-rata*)

All Optional Coverage Packages below are included in Platinum Coverage and may be purchased along with other coverages.


- Deluxe Component
- Slide-Out Room Systems
- Leveling Jack System
- Audio/Video

\*Deductibles are reduced by \$25 if the customer returns to the selling dealer for repairs. Once a component is repaired under the agreement, no additional deductible will apply for future repairs.



## ADDITIONAL CUSTOMER BENEFITS

Additional customer benefits are not subject to deductibles and begin on the service agreement purchase date.

 **Towing / Road Service** (*Sign & Drive*) - Provides reimbursement for Towing up to \$500 per occurrence. *All Towing and Road Service Benefits are extended to the Towing and the Towed Vehicle*

Emergency Road Service:


- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service


See Coverage Booklet for details.


 **Concierge Service Benefits** - Available 24 hours per day / 7 days a week.


- Concierge Services
- RV Technical Assistance Service
- Service Assistance Options


 **Service Call** - Up to \$100 per occurrence.


 **Substitute Transportation** (*Motor Homes Only*) - Provides reimbursement for substitute transportation costs as follows: up to \$75 for one day of diagnosis (if required); up to \$75 for each 8 labor hours required for covered repairs (capped at 5 days and \$375 for each occurrence); and up to 3 additional days (up to \$75 per day to a maximum of \$225) for if required for replacement of the engine, transmission, or drive assembly.


 **Travel Expense** - Provides lodging and meal reimbursement up to \$200 per day for a maximum of five days due to a covered mechanical breakdown more than 100 miles from home.


 **Food Spoilage** - Provides reimbursement for food spoilage up to \$100 when a covered refrigerator or freezer component fails.


 **Fuel / L.P. Gas** - Provides fuel/L.P. gas reimbursement up to \$100 any time the fuel tank fails or a covered component fails that requires the fuel or L.P. gas to be drained.

 **Manufacturer's Deductible** - Provides reimbursement up to \$100 when a covered component fails during the manufacturer's warranty and a manufacturer's warranty deductible applies.


 **Transferable Coverage** - All benefits and coverages of the service agreement are fully transferable to a private subsequent owner. (subject to qualification and transfer fees)

 **Customer I.D. Card** - Customers will receive two wallet-size I.D. cards within 60 days after the purchase of their service agreement.

 **Repair Services** - Not only can repairs be performed at the selling dealer, but also at most authorized repair facilities in the United States and Canada.

 **Payment Plan** - Customers can finance their service agreement interest-free up to 18 months.

 **Deductible Reduction** - \$25 deductible reduction if vehicle returned to selling dealer for repairs.

 **24 / 7 / 365 Claim Assistance** - Customers can feel secure knowing that our claim specialists can assist them any time, day or night.

## DEALER BENEFITS

**Dealer Profit Bonus Program** - Designed to provide dealers with profit-sharing opportunities. The reserves earned but not used for claims-related expenses are returned to qualified dealers annually through an Experience Refund.

**No Chargeback Program** - Guarantees dealer profits in the event a customer cancels their service agreement.

**Post Sale Program** - Allows vehicle service agreement sales to service drive customers and other used units.

**Renewal Program** - Allows customers to renew their vehicle service agreements.

**Contact Information** - We are available Monday - Friday, 8:00 A.M. to 5:00 P.M. (Central Time) to provide support to you and your customers. Please contact our Claims department (888) 756-5529 (at any time); Emergency Road Side Assistance, Concierge Services and Tire & Wheel Assistance: (866) 815-5207 (at any time); all other inquiries should contact (800) 323-5771.



This is not an agreement, but an outline of the XtraRide service agreement programs. See Service Agreement, Dealer Agreement and/or Dealer Agreement Addenda for exact terms, limitations and conditions. FOR DEALER USE ONLY, NOT FOR USE WITH CONSUMERS.